

Services Provided

Deaf Aotearoa is the national Disabled Persons Organisation representing Deaf people in Aotearoa New Zealand. We advocate for the Deaf community, work with government and other organisations to improve accessibility, and provide services and support for Deaf people and their whānau throughout New Zealand. With 14 offices nationwide, including Northland, Deaf Aotearoa offers a range of services to support Deaf people at every stage of life.

Children and Youth

Our First Signs service supports families with Deaf and hard of hearing children aged 0–5 years, helping them develop New Zealand Sign Language (NZSL) and an understanding of Deaf culture within their home and community. Our Youth Service supports young people and their families as they develop their Deaf identity.

Adults and Seniors

We support Deaf people aged 16 years and over (who are no longer in full-time education) through employment support, needs assessments, advocacy, service coordination, access to assistive equipment, one-to-one support, and Adult Community Education (ACE). We also provide a Disability Information Advisory Service (DIAS) for Deaf-related information and support.

- ✓✓ **iSign Interpreter booking**
iSign is Deaf Aotearoa's nationwide New Zealand Sign Language interpreter booking service, helping Deaf people access qualified interpreters when needed.
- ✓✓ **NZSL Translation Services**
We translate documents, resources, and videos into New Zealand Sign Language (NZSL) to improve accessibility for Deaf people.
- ✓✓ **Deaf Awareness Workshops**
Our workshops help organisations improve their understanding of the Deaf community and NZSL, creating more accessible and inclusive environments.
- ✓✓ **NZSL Week**
Each May, Deaf Aotearoa coordinates New Zealand Sign Language Week, celebrating one of Aotearoa's official languages. The event raises awareness of NZSL, promotes Deaf culture, challenges misconceptions, and strengthens the Deaf community.

Deaf Aotearoa is one of 133 ordinary members of the World Federation of the Deaf and is also the New Zealand representative.

Local address

1A Deveron street, Whangarei, 0112

Open Monday to Thursday 9am-4pm
Friday available via appointment

Email Address

General inquiries: hello@deaf.org.nz
Service enquiries and urgent support:
duty@deaf.org.nz



Contact Number

Free text: 8223
Freephone: 0800 33 23 22



Website Address

www.deaf.org.nz