

WĀNANGA TŪHONO

DISABILITY RESPONSIVENESS TRAINING

1 IN 4

NEW ZEALANDERS
IDENTIFY AS
DISABLED

LEARN. CONNECT. INCLUDE

Wānanga Tūhono is Tiaho Trust's disability responsiveness training programme, designed to help organisations build the knowledge, confidence and practical skills needed to create inclusive and welcoming environments for disabled people.

WHAT DOES IT MEAN?

Wānanga - learning together through sharing discussion and reflection.

Tūhono - to connect, link and build relationships.



PARTICIPANTS WILL LEARN

- The Social Model of Disability
- Disability rights and inclusion
- Appropriate language and communication
- Accessibility and removing barriers
- Inclusive customer service practices
- Building disability confidence
- Practical tools and strategies
- How small changes can make a big difference



WHO SHOULD ATTEND?

- Businesses and employers
- Government agencies
- Health and disability providers
- Local councils
- Education providers
- Community organisations
- Customer-facing teams
- Boards and governance groups
- Anyone wanting to improve disability confidence and inclusion
- Leadership and management teams



WORKSHOP DETAILS

- 2–2.5 hour interactive workshop
- Delivered by facilitators with lived experience
- Practical and discussion-based learning
- Builds disability confidence and responsiveness
- Supports inclusive workplace and service delivery
- Tailored to your organisation's needs
- In-person or online delivery available

SMALL CHANGES MATTER

Disability responsiveness is about recognising and removing barriers, listening to disabled people and making practical changes that support meaningful participation and inclusion.
Small changes can make a big difference.

BOOK A WORKSHOP TODAY

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Inside WOTSO shared workspace,
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