

## **Lockdown August 2021 – Notices re Services being provided and more**

*In no particular order:*

### **1. Manawa Ora Healthy Homes Initiative:**

The Manawa Ora Healthy Homes Initiative is still taking referrals during lockdown.

We may be limited in what assistance we can provide, but please send referrals through and we will do what we can.

<https://www.mahitahihauora.co.nz/manawa-ora>

### **2. Cancer Society:**

Cancer Society will continue to support patients by phone during this time. All Cancer Society offices are closed, though accommodation continues.

Check out Cancer Society website for more information – <https://www.cancer.org.nz>. Particularly of note there is that all essential cancer treatment continues during all Alert Levels. The site also includes useful lockdown period advice for patients receiving treatment.

Local contact: 09 09 437 5593 (landline) (note: this number is corrected from the previous one I had mistakenly included – aroha mai, tim)

### **3. NDHB Social Workers inform us:**

For people who you are in contact with who have accommodation problems during this lock down, you can direct them to Temporary Accommodation Service (TAS) 0508 754 163.

Also attached a link to a fact sheet from the COVID-19 website you can direct them to or you can print some to pass on:

<https://covid19.govt.nz/assets/resources/accessible-information/easy-read/COVID-19-Welfare-factsheet-section-self-isolation-and-having-a-place-to-stay-Easy-Read.pdf>

For any financial challenges their first port of call is WINZ 0800 559 009 - hopefully this time the phone lines will be better equipped to handle the volumes.

Supermarkets are all open and still delivering but for any older people or people who have compromised health conditions with no other way of getting supplies i.e. no family, friends or neighbours who can help, they can contact a food bank .

Northland Food Banks link too.

<https://www.foodbank.co.nz/northland>

Don't forget the 1737 number for people who need to talk to a counsellor plus all of the other phone supports listed in our pamphlet (attached).

### **4. WDC Community Development inform us:**

For information about council services and facilities:

<https://www.wdc.govt.nz/Community/Safer-communities/COVID-19/COVID-19-Council-Services>

Regarding campers/permanent vehicle dwellers/homeless etc, here is the current messaging:

- our preferred position is that these people stay where they are at Bascule park (near lift bridge), Blue Goose, Cobham Oval car park, Reyburn Lane as we have toilets there to support them.
- These toilets will remain open and be cleaned and if necessary litter bins emptied.
- We do not want campers rounded up and sent to Pohe Island car park as this requires portaloos, shower facilities, rubbish facilities to be organised.
- Pohe island car park is being set up as a testing station
- We don't have the same numbers as last time
- If people are being displaced Blue Goose/Otaika Sports Ground is our preferred location.
- If L4 continues there are showers available at Blue Goose that can be opened up and cleaned
- If the DHB decides otherwise we will revise this approach

#### **5. *Mihi Mai:***

- Mihi mai (the former Children's Team) are working from home
- "We are happy to take calls to discuss referrals etc"
- Email [CVette@uriohau.co.nz](mailto:CVette@uriohau.co.nz)

#### **6. *Network of Networks: Claire Nyberg (Civil Def) & Annika Taylor (NoN) inform:***

At this moment in time our organisations receive information at the same time as the general public and the best place to get up to date information is on the COVID 19 website (<https://covid19.govt.nz/>) and observe the 1pm media stand ups with the Prime Minister. All of the messaging at this stage is nationally driven with very little regional input. I am sure this may change over time.

There is some information on the NDHB website in regards to hospital activities <https://www.northlanddhb.org.nz/home/covid-19/covid-19-northland-hub/>.

Outside of this, MSD is currently packaging together some information for providers and community groups that I will share just as soon as everything is approved for distribution. Further, as we receive additional directions, or requests for information from yourselves, we will act on this and provide information or a response as quickly as possible.

#### **7. *The Brain Injury Association update.***

Hoping everyone is keeping safe and warm.

We are closed until next Monday as requested, however will update if this changes.

We are available via email and phone:

[bian@brain-injury.org.nz](mailto:bian@brain-injury.org.nz) or 027 2183630 Kevin

or [vikki@brain-injury.org.nz](mailto:vikki@brain-injury.org.nz) or 027 1 9191 Vikki

#### **8. *155 Whare Awhina:***

Kia ora whānau 🙌

All of our sites are working remotely and/or are operating as outreach services.

For any queries and information, please contact us by phone on 0800 120 926 or 0800 155 LAW.

If we do not answer straight away, please leave a message and we will get back to you.

Changes to be aware of:

[155 Open Arms](#) will be CLOSED but we will be offering outreach services. With the delta strain, this is the best way to keep our whānau safe, as there have been difficulties maintaining social distancing.

155 Housing, Whānau Support and Community Development teams are working remotely. Our Housing First team will continue to provide the outreach in the community.

[155 Community Law](#) appointments will be held over the phone, via zoom or rescheduled to a later date. If you have an appointment this week, our lawyers will ring you to determine how you would like to proceed.

155 Food Bank and [155 Food Rescue Northland](#) will operate as usual, including supporting 155 with food parcel deliveries, but with contact being by phone only. Rest assured we will outreach directly with our homeless whānau to ensure they have access to services. [Please get whanau to access WINZ food grants at first instance]

These restrictions will stay in place until we drop into Covid19 Level 2.

Please stay safe, be kind and don't be afraid to reach out. We are here for you

♥He waka eke noa ♥

## 9. Community Law Aotearoa:

The poster features a yellow background with a man on the left and a young girl on the right. The text is as follows:

**CL** community law  
free legal help  
wellington and hutt valley

# Your rights at alert level 4

Check out our website for info on:

- Employment: wages and support
- Immigration
- Income support and benefits

at [communitylaw.org.nz](http://communitylaw.org.nz)

### **10. NorthAble:**

- Due to lockdown restrictions the NorthAble premises, 40/42 John Street, will be closed. We are operating remotely and can be contacted by: **Phone: 0508 637 200 / 09 430 0988. Email: [northable@northable.org.nz](mailto:northable@northable.org.nz). Website: [www.northable.org.nz/contact](http://www.northable.org.nz/contact)**
- Our **Needs Assessment and Service Coordination (NASC) Team** will still be available during this time. If you have a query about your support provision you should contact your support provider in the first instance. Our **NASC** team will continue to complete phone reviews, can be contacted by phone for general queries.
- **Disability Information and Advisory Services (DIAS)** - Our information service will be available by phone or email for any queries you may have.
- Our **LYNKZ** base at 42 John St Whangarei is closed, and our Outreach centres will not be opening for face-to-face service delivery. We will be running an online programme for registered **LYNKZ** clients – follow our Facebook page: [www.facebook.com/northable.lynkz](http://www.facebook.com/northable.lynkz) for further information and updates.
- **Equipment Plus** – Online orders can be made through our website [www.equipmentplus.org.nz](http://www.equipmentplus.org.nz), or you can contact one of our sales team by phone call to **09 430 3469** or by texting **027 453 8797**.
- **Whangarei Budgeting Service** are offering appointments and advice by phone, so if you are struggling financially call **09 430 0177** or **027 266 0906**.

### **11. Anglican Care Centre:**

The Anglican Care Centre services are available for any assistance or advice –  
Phone 0277500246

### **12. Volunteering Northland:**

Volunteering Northland will provide the same service as we did in 2020. Main tasks:

- Registering spontaneous volunteers (we already have been contacted by a few)
- Registering and processing help requests from the public, forwarding them to the right service or connecting them to a volunteer
- Providing volunteers to organisations who need extra hands during the event

Note that we are not "up and running yet", waiting for instructions from Civil Defence.

### **13. Jigsaw North :**

Jigsaw North Manaaki Whānau Services is continuing taking referrals and providing counselling and social work services by email, phone or online. Our parenting programmes are temporarily on hold while we wait to return to a lower Alert Level.

Contact us at 09 4388852 or [contact@jigsawnorth.org.nz](mailto:contact@jigsawnorth.org.nz)

### **14. Maori Women's Welfare League**

Taitokerau He Kete Aronui - MWWL Whangarei: providing support and advocacy, advice and information, and responding to inquiries. No kanohi ki te kanohi til further notice. Contact by telephone, text, or email: 022 085 7514, Krissy Luis da Souza at [Krissyl@mwwl.org.nz](mailto:Krissyl@mwwl.org.nz) or Carol Poa at [CarolP@mwwl.org.nz](mailto:CarolP@mwwl.org.nz).

**Any updating information from your groups during this lockdown, email <[tim.nurm@gmail.com](mailto:tim.nurm@gmail.com)>**