

What is Sustaining Tenancies Service?

Sustaining Tenancies service is FREE and CONFIDENTIAL SERVICE which assists vulnerable whānau who are at risk of eviction or exiting their tenancy under duress.

Our goal

To walk alongside whānau helping to develop skills and knowledge to independently manage their tenancy.

How do we support?

We provide practical support to help whānau sustain their tenancy and avoid losing their home. This support can include services like budgeting advice and advocacy with landlords.

Who can use the service?

This service is available to all whānau in private and public housing within the Whangārei and Bay of Islands regions.

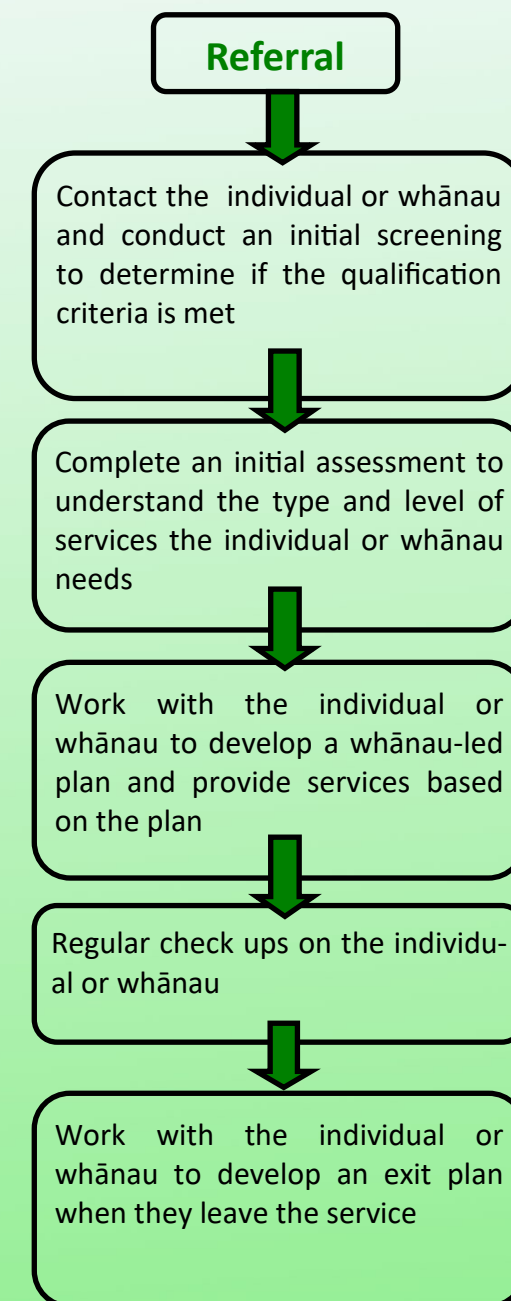
Some of the services we offer include (but not limited to)

- ♦ Provide tenancy support including property upkeep
- ♦ Address tenancy issues with whānau and the landlord. This can include hoarding, anti-social behaviour, or any other issues affecting tenancy
- ♦ Support to access relevant internal and external facilities such as cleaning services
- ♦ Help whānau navigate to community-based programmes
- ♦ Assist whānau to rebuild connections and support networks in the community

How to access the service?

You can refer yourself or we can receive referrals from other services and community organisations.

Process Roadmap





**Call one of our Housing Tenancies
Navigators today**

... we're here to help

Whangarei — 09 430 2386

Kawakawa — 09 404 1551

Freephone — 0800 WHANAU

Ngāti Hine Health Trust

<http://nhht.co.nz/services/>



Ngāti Hine Health Trust Noticeboard



Sustaining Tenancies Service

WHANGAREI

Level 1/5 Walton Street, Whangarei, 0110

Phone: (09) 430 2386 or

Freephone 0800 WHANAU (0800 942 628)

KAWAKAWA

2-5 Rayner Street, Kawakawa, 0210

Phone: (09) 404 1551 or

Freephone 0800 WHANAU (0800 942 628)

Hours 8.30am to 5pm Monday to Friday



'Puke Puke Rau'